

NTO-26021 · Integrated System Build

Custom Software Across Several Connected Operations

1. WHO THIS IS FOR

A company whose operations are already digital but scattered: several processes that must talk to each other, different teams with different permissions, and tools already in place that the new system has to work with rather than replace.

2. WHAT'S INCLUDED

Fixed scope, fixed price. The limits below are what the price is built on: anything above them moves to the next package or is quoted separately.

What we count	Included in the base
Functional modules (each one a business process)	Up to 3
User roles	Up to 5, including one administrator
Data entities	Up to 15
Screens	Up to 40
Business rules requiring custom logic	Up to 40, of standard complexity
Workflows with states and transitions	Up to 3
Standard reports with filters and export	Up to 8
Integrations with external systems	Up to 3
Languages	1
Expected concurrent users	Up to 300

Functionality included: everything in the Operational System package, plus a permission matrix by role and module, workflows with states and transitions, a notification engine with configurable rules, reporting with filters and saved views, a full audit trail, an integration layer with the client's existing tools, a staging environment for client review, an automated deployment pipeline and performance testing before go-live.

Every project includes design, development, QA and project management. Technology and architecture are selected by NTSprint Engineering at kick-off and written into the proposal.

How we count

Limit	What counts
Application boundary	One responsive web application, one organization and one language. Serving several organizations with separate data on the same installation is a different package.
Functional modules	A functional module is a business process with its own screens, its own data and its own permissions, for example purchasing, inventory, invoicing or customer service. A screen or a feature on its own is not a module: if it does not have its own data and its own permissions, it belongs to another module.
User roles	Up to 5 permission profiles including one administrator. Field-level permissions and multi-step approval matrices are quoted separately.
Screens	A screen is one distinct user-visible route or modal. Responsive breakpoints and permission states do not count as separate screens.
Business rules	Validations and conditionals of standard complexity. Up to 3 of them may be workflows with states and transitions. Rules that require logic across several external systems are quoted separately.
Reports and export	Up to 8 standard tabular reports with filters, saved views and CSV export. BI dashboards, scheduled report delivery and custom document layouts are excluded.
Integrations	Each integration is one documented API or SaaS service with sandbox access and credentials available. Custom middleware, undocumented or unavailable APIs, and remediation work on the vendor's side are quoted separately.
Notifications	Email and in-app notifications with configurable rules. SMS, push and WhatsApp channels are quoted separately.
Concurrency	Up to 300 concurrent users is a sizing assumption used to design the architecture. It is not a performance guarantee. Formal load testing and certification are quoted separately.

3. DELIVERABLES, TIMELINE AND PRICE

	Duration	Price
Base package	10 weeks	\$22,000

Fixed price for the scope defined above. Not time and materials. Work beyond the stated boundary is quoted separately as a Change Request.

The timeline starts once we have the content, data, and access needed to begin, not at signature.

What you receive

- Working system in production - Source code in the client's repository - Data model and database documentation - Integration documentation for each connected system - Administrator and end-user guide	- Recorded training sessions by role - Staging and production environments configured - Deployment pipeline handed over - All credentials and accounts transferred
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How the work is delivered

Stage	What is working at the end of it	Duration
1. Definition and design	Processes, roles, acceptance criteria and business rules agreed and frozen; data model, integration design and screen designs approved	2 weeks
2. Foundation and first module	Authentication, permission matrix, environments and the first business process working on staging	2 weeks
3. Remaining modules and workflows	The other modules, workflows with states, notifications and the audit trail working on staging	2.5 weeks
4. Integrations and reporting	The external integrations connected and verified, reports and export available on staging	2 weeks
5. QA, acceptance and go-live	Internal QA, performance testing, your acceptance testing, release to production, documentation and training	1.5 weeks

Each stage closes with the completed functionality delivered and documented in an end-of-stage report, with a live demo when you want one.

4. WARRANTY AND SUPPORT

Warranty: 30 days from go-live. We fix any defect in what we built, at no cost. It does not cover new functionality or content changes.

Support is optional and starts after the warranty. Pick a plan or none.

Plan	What you get	Response	Monthly
Basic	Updates, backups, monitoring, and security patches · 4 hours of changes per month	48 hrs	\$320
Standard	Everything in Basic · 12 hours of changes per month · Monthly report, performance and security review	24 hrs	\$560
Premium	Everything in Standard · 24 hours of changes per month · Weekly review call, priority queue and named contact	8 hrs	\$840

Billed monthly. Cancel with 30 days' notice.

5. BILLING

No advance payment. Billing is agreed with the client: either by milestone or at the close of each sprint. The total price does not change, only how it is distributed.

Payment within 15 days of invoice · 30-day warranty from go-live · Intellectual property transferred on payment of the final invoice.

6. WHAT'S NOT INCLUDED

Multi-organization or multi-tenant separation · Native mobile applications · Offline mode · Changes or development inside the client's existing systems · Data migration from legacy systems · Custom identity federation · Formal load testing and performance certification · Additional languages · Regulated compliance certification · Video editing of the training recordings · Licenses, hosting and third-party service fees · Ongoing maintenance, unless a support plan is contracted

7. WHAT WE NEED FROM YOU

One decision-maker · Content, data and access delivered before the relevant stage begins · Feedback within 5 business days. Delays beyond these terms pause the schedule.

Included revisions: up to 2 design rounds during the definition and design stage, and 1 functional correction round after each subsequent delivery stage. Additional rounds or scope changes are quoted separately.

