

NTO-26022 · Enterprise Platform Build

Custom Platforms Built for Scale, Multiple Organizations and Compliance

1. WHO THIS IS FOR

An organization that needs a platform rather than a system: many users at the same time, several organizations or business units on the same product, requirements on availability, traceability and compliance, and a roadmap that will keep growing after launch.

2. WHAT'S INCLUDED

Fixed scope, fixed price. The limits below are what the price is built on: anything above them moves to the next package or is quoted separately.

What we count	Included in the base
Functional modules	Up to 6
Organizations or business units on the same platform	Up to 10
User roles and permission profiles	Up to 12
Data entities	Up to 40
Screens	Up to 80
Business rules requiring custom logic	Up to 80, of standard complexity
Workflows with states and transitions	Up to 8
Standard reports with filters and export	Up to 12
Integrations with external systems	Up to 5
Languages	1
Expected concurrent users	Up to 3,000

Functionality included: everything in the Integrated System package, plus multi-organization data separation and configuration, a granular permission model down to field level, a public API with documentation for third parties, a complete audit trail and activity history, development, staging and production environments, continuous integration and automated deployment, an automated test suite, load testing against declared targets, monitoring, alerting and an incident runbook, and a disaster recovery plan with tested restore.

Every project includes design, development, QA and project management. Technology and architecture are selected by NTSprint Engineering at kick-off and written into the proposal.

How we count

Limit	What counts
Platform boundary	One responsive web platform in one language, serving several organizations from a single installation with their data and configuration separated.
Functional modules	A functional module is a business process with its own screens, its own data and its own permissions, for example purchasing, inventory, invoicing or customer service. A screen or a feature on its own is not a module: if it does not have its own data and its own permissions, it belongs to another module.
Organizations	Each organization gets separated data and its own configuration on the same installation. Code or functionality built specifically for one organization is quoted separately.
User roles	Up to 12 permission profiles, including field-level permissions. Approval matrices with more than three steps are quoted separately.
Screens	A screen is one distinct user-visible route or modal. Responsive breakpoints and permission states do not count as separate screens.
Business rules	Validations and conditionals of standard complexity. Up to 8 of them may be workflows with states and transitions. Rules that require logic across several external systems are quoted separately.
Reports and export	Up to 12 standard tabular reports with filters, saved views and export. A data warehouse and BI dashboards are quoted separately.
Integrations	Each integration is one documented API or SaaS service with sandbox access and credentials available. Custom middleware, undocumented or unavailable APIs, and remediation work on the vendor's side are quoted separately.

Limit	What counts
Public API	Documented API for third parties, with authentication and rate limiting. Support, onboarding or an availability commitment towards those third parties is quoted separately.
Concurrency and performance	Load testing against the declared target of 3,000 concurrent users is included, run on the delivered platform. Independent certification, audit of the results and an availability SLA are quoted separately.
Compliance	Controls, traceability and documentation to support a compliance process. Certification, audit fees and the audit itself are excluded.

3. DELIVERABLES, TIMELINE AND PRICE

	Duration	Price
Base package	16 weeks	\$35,000

Fixed price for the scope defined above. Not time and materials. Work beyond the stated boundary is quoted separately as a Change Request.

The timeline starts once we have the content, data, and access needed to begin, not at signature.

What you receive

• Working platform in production • Source code in the client's repository • Architecture and data model documentation • API documentation for third parties • Integration documentation for each connected system • Administrator and end-user guide	• Recorded live training sessions by role • Development, staging and production environments configured • Deployment pipeline handed over • Load test report against the declared targets • Monitoring, alerting and incident runbook • Disaster recovery plan with a tested restore
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How the work is delivered

Stage	What is working at the end of it	Duration
1. Definition and architecture	Modules, organizations, roles and non-functional targets agreed and frozen; multi-organization model, data model and screen designs approved	2.5 weeks
2. Platform foundation	Authentication, granular permission model, organization separation, environments and the deployment pipeline working	2.5 weeks
3. Modules and data	The functional modules, their screens, business rules and workflows working on staging	4 weeks
4. Integrations, API and traceability	External integrations connected, public API documented, audit trail and reporting available on staging	3 weeks
5. Load testing and hardening	Load testing against the declared targets, monitoring, alerting, incident runbook and disaster recovery restore tested	2 weeks
6. Acceptance and go-live	Your acceptance testing, release to production, documentation and training by role	2 weeks

Each stage closes with the completed functionality delivered and documented in an end-of-stage report, with a live demo when you want one.

4. WARRANTY AND SUPPORT

Warranty: 30 days from go-live. We fix any defect in what we built, at no cost. It does not cover new functionality or content changes.

Support is optional and starts after the warranty. Pick a plan or none.

Plan	What you get	Response	Monthly
Basic	Updates, backups, monitoring, and security patches · 4 hours of changes per month	48 hrs	\$320
Standard	Everything in Basic · 12 hours of changes per month · Monthly report, performance and security review	24 hrs	\$560
Premium	Everything in Standard · 24 hours of changes per month · Weekly review call, priority queue and named contact	8 hrs	\$840

Billed monthly. Cancel with 30 days' notice.

5. BILLING

No advance payment. Billing is agreed with the client: either by milestone or at the close of each sprint. The total price does not change, only how it is distributed.

Payment within 15 days of invoice · 30-day warranty from go-live · Intellectual property transferred on payment of the final invoice.

6. WHAT'S NOT INCLUDED

Certification or audit fees for any compliance standard, and the audit itself · Native mobile applications · Offline mode · Additional languages · Video editing of the training recordings · Data migration from legacy platforms · Custom identity federation · Functionality built for a single organization · Support or availability commitments towards third parties using the public API · Licenses, cloud infrastructure and third-party service fees · Changes inside the client's existing systems · Organizational change management and end-user rollout · Ongoing maintenance, unless a support plan is contracted

7. WHAT WE NEED FROM YOU

One decision-maker · Content, data and access delivered before the relevant stage begins · Feedback within 5 business days. Delays beyond these terms pause the schedule.

Included revisions: up to 2 design rounds during the definition and design stage, and 1 functional correction round after each subsequent delivery stage. Additional rounds or scope changes are quoted separately.